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17		DISTRICT OF CALIFORNIA
18	SAN JOS	OSE DIVISION
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20	IN RE APPLE & ATTM ANTITRUST LITIGATION) Master File No. C 07-05152 JW)
21) PLAINTIFFS' REPLY MEMORANDUM) OF POINTS AND AUTHORITIES IN
22) FURTHER SUPPORT OF THEIR) MOTION FOR CLASS
23) CERTIFICATION
24)
25) DATE: May 10, 2010
26) TIME: 9:00 a.m.) CRTRM: 8, 4th Floor
27) JUDGE: Hon. James Ware
28	DOCUMENT SUBMITTED UNDE	ER SEAL PURSUANT TO L.R. 79-5(d)

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STATUTES 15 U.S.C. 18 U.S.C. Cal. Civ. Code § 1638...... Cal. Penal Code Fed. R. Civ. P. **OTHER AUTHORITIES** RESTATEMENT (SECOND) OF CONTRACTS PLAINTIFFS' REPLY MEMORANDUM OF POINTS AND AUTHORITIES IN FURTHER SUPPORT OF THEIR MOTION FOR CLASS CERTIFICATION, MASTER FILE NO. C 07-05152 JW

Plaintiffs Herbert H. Kliegerman, Paul Holman, Lucy Rivello, Timothy P. Smith, Michael G. Lee, Dennis V. Macasaddu, Mark G. Morikawa, and Scott Sesso ("Plaintiffs") hereby submit their Reply Memorandum of Points and Authorities in Further Support of Their Motion for Class Certification.¹

I. INTRODUCTION

Plaintiffs have always claimed that Defendants Apple Inc. ("Apple") and AT&T Mobility LLC ("ATTM") engaged in a classic bait-and-switch. iPhone consumers contracted to buy one thing — a two-year service contract with ATTM that could be terminated at any time — but Defendants have attempted to lock them in to something different — a commitment to use ATTM for iPhone voice and data service for five years. The iPhone consumers have a valid basis for their claim: (i) every identical ATTM service contract provided for a two-year term; (ii) every identical ATTM contract purported to give consumers the right to terminate; and (iii) those contractual provisions were consistent with standard practice in the cell phone market.

Plaintiffs have also always alleged that the aftermarket arose as soon as iPhones were sold to the public, in part because ATTM's two-year contracts permitted early termination. This Court previously recognized that Plaintiffs allege that the aftermarket began "at the point of purchase and initiation of service," and continued "from that point forward for at least the next five years and conceivably for the life of the iPhone." In re Apple and AT&TM Antitrust Litig., 596 F. Supp. 2d 1288, 1304 (N.D. Cal. 2008) ("iPhones") (emphasis added). This Court also rejected Defendants' argument that Plaintiffs' claims depend upon whether particular consumers wanted to switch carriers. Acknowledging that Plaintiffs have alleged that "consumers have suffered a present injury even if they have not attempted to switch service," the Court then held, "[t]he fact that some consumers might not have sought to switch service and thus do not realize the restriction which the Apple/ATTM Agreement has imposed on them does not alter the effect of Plaintiffs' allegations that their freedom in the aftermarket has already been taken from them."

Plaintiffs are concurrently filing their Memorandum of Points and Authorities in Opposition to Motion to Appoint Co-Lead Counsel for Computer Trespass and Unfair Trade Practice Claims, which also serves as a reply in further support of the motion to appoint Wolf Haldenstein Adler Freeman & Herz LLP ("Wolf Haldenstein") as Lead Class Counsel.

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iPhones, 596 F. Supp. 2d at 1303-04 (emphasis added).

Throughout the litigation, Defendants have sought to mischaracterize or distort the nature of Plaintiffs' claims to suit their own purposes. Moving to dismiss the Complaint, Defendants argued – inaccurately – that Plaintiffs challenged Apple's "entry strategy" into the cell phone market. Their motion to dismiss was unsuccessful and the Court sustained Plaintiffs' Complaint, upholding Plaintiffs' claim that "the companies had agreed to technologically restrict voice and data service in the aftermarket for continued voice and data services, *i.e.*, after the initial two-year service period expired." *iPhones*, 596 F. Supp. 2d at 1294.

Again, in opposing Plaintiffs' class certification motion, Defendants mischaracterize the nature of Plaintiffs' claims. This time, Defendants assert that Plaintiffs claim that they lured unsuspecting consumers into buying iPhones "through inadequate disclosures so that, at a later point in time – *after* consumers were committed to their iPhones, they could exploit consumers in the 'aftermarkets.'" *E.g.*, Defendant Apple Inc.'s Opposition To Plaintiffs' Motion For Class Certification ("Apple Br.") [Docket No. 365] at 1 (emphasis original). Based upon this mischaracterization, Defendants argue that class certification should be denied because Plaintiffs' aftermarket claim depends upon purportedly individualized issues of what each consumer may have believed or known when they bought their iPhones based on market rumors or other vague disclosures outside their written two-year contracts

. That inquiry, however, is utterly irrelevant under the Ninth Circuit's *Newcal* decision, which governs this aftermarket monopolization case. Under *Newcal*, the only relevant inquiry is *whether Plaintiffs contractually agreed to give Defendants monopoly power in the relevant aftermarkets*. *See Newcal Indus., Inc. v. IKON Office Solution*, 513 F.3d 1038, 1046-49 (9th Cir. 2008). Whether any individual consumers may have been aware of rumors or other information in the market that may have led them to believe that their "two year terminable at will" service contracts with ATTM did not really mean what they said is completely beside the point.

Defendants' fundamental distortion of Plaintiffs' claims permeates their opposition to class certification. For example, Apple argues that Plaintiffs' claim "turns on concepts of deception and

expectations," in particular whether consumers "knowingly bestowed" – which is a different standard than "contractually agreed" – an aftermarket monopoly on Defendants. Apple Br. at 4. Likewise, according to ATTM, "[c]entral to Plaintiffs' case is the [] assertion that Defendants did not adequately disclose the precise duration of their exclusive agreement, or the fact that iPhone 'unlock codes' would not be provided to purchasers." Defendant AT&T Mobility LLC'S Opposition To Plaintiffs' Motion For Class Certification ("ATTM Br.") [Docket No. 362] at 1. Further, according to ATTM, "Plaintiffs' claims, and their request for class certification, thus rise or fall on the hypothesis that ... iPhone consumers purchased their iPhones completely unaware that they would be obligated to use ATTM"

Id. at 5. Therefore, ATTM argues, "Plaintiffs' claims are inherently and unavoidably premised on individualized issues of who knew what and when, and whether any particular iPhone purchaser would have acted differently or has suffered any injury as a result of what he either did or did not know." *Id.* at 1.

Defendants' attempt to recast Plaintiffs' antitrust claim in a way that appears to make consumers' knowledge relevant is understandable. *First*, they have no other basis on which to oppose class certification. Indeed, Apple concedes that class certification is routinely granted where, as here, anticompetitive conduct hurts everyone without regard to "individual interactions with the defendants" and does not depend on consumers' state of mind. Apple Br. at 4. Since Defendants admit there were *no individual interactions* with them, the relevance of consumers' state of mind is all that is left for them to unavailingly argue. *Second*, Defendants have no genuine defense to the merits of Plaintiffs' claim, unless the Court accepts their argument that knowledge is relevant even where, as here, no consumer *contractually* granted them aftermarket monopoly power.

Whether consumers' admittedly *identical contracts*² conferred monopoly power upon Apple and ATTM can and should be determined on a class-wide basis. The common legal and factual issues necessary for that determination will be overwhelmingly predominant when the case

An example of an ATTM service agreement is attached to the Supplemental Declaration of Rachele R. Rickert in Further Support of Plaintiffs' Motion for Class Certification ("Rickert Reply Decl.") as Exhibit A, filed concurrently herewith.

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is tried. Furthermore, Apple has conceded that when "anticompetitive conduct inherently hurts everyone" – as it does here – antitrust actions are routinely certified because "common proof tends to dominate." Apple Br. at 4. Accordingly, the Court should certify this class action.

II. LEGAL ARGUMENT

A. Defendants Concede Numerosity of the Class and Sub-Class

Defendants do not dispute that the Class and the Sub-Class are sufficiently numerous. *See* Fed. R. Civ. P. 23(a)(1). Because millions of customers bought iPhones throughout the United States, common sense dictates that numerosity has been met. *See In re Apple iPod iTunes Antitrust Litig.*, No. C-05-00037 JW, 2008 WL 5574487, at *3 (N.D. Cal. Dec. 22, 2008), order amended by 2009 WL 249234 (N.D. Cal. Jan. 15, 2009) ("*iTunes*").

B. Defendants Do Not Dispute That Plaintiffs and Their Counsel Are Adequate

Although Defendants argue that Plaintiffs have had "varied" experiences with their iPhones, they do *not* contend that "plaintiffs [or] their counsel have any conflicts of interest with other class members" or that Plaintiffs and their counsel will not "prosecute the action vigorously on behalf of the class." *See Hanlon v. Chrysler Corp.*, 150 F.3d 1011, 1020 (9th Cir. 1998). In the absence of such conflicts, where Plaintiffs and their counsel will vigorously prosecute the action on behalf of the Class (as already reflected by the record in this litigation), the adequacy requirement of Fed. R. Civ. P. 23(a)(4) is met.

C. Defendants Have Not Shown That Plaintiffs' Claims Are Atypical

Under Fed. R. Civ. P. 23(a)(3), typicality is met where the plaintiffs and "other [class] members have the same or similar injury, . . . the action is based on conduct which is not unique to the named plaintiffs, and . . . other class members have been injured by the same course of conduct." *Hanon v. Dataproducts Corp.*, 976 F.2d 497, 508 (9th Cir. 1992); *In re Static Random Access (SRAM) Antitrust Litigation*, No. C 07-01819 CW, 2008 WL 4447592, at *2 (N.D. Cal. Sept. 29, 2008) ("*SRAM*"). Apple does not expressly dispute Plaintiffs' typicality, and neither Defendant addresses the narrow issues relevant to typicality. Instead, ATTM argues that Plaintiffs are not typical "because of the diversity of information and understanding they and class members had in purchasing their iPhones, particularly because the information available changed over

time." ATTM Br. at 32. ATTM's objection to typicality is merely a variation on the principal theme of Defendants' opposition to class certification that Plaintiffs' claims depend upon what each consumer knew and when they knew it. That argument lacks basis and is addressed fully in Section II.D.1, *infra*.

ATTM also argues that Plaintiffs Rivello and Macasaddu are subject to a unique defense because they did not pay for iPhones or sign contracts for service with ATTM. Ms. Rivello's husband bought her iPhone and paid their iPhone bill. Defendants never inquired whether Ms. Rivello's husband did so with his own money or marital assets. Had they done so, they would have discovered he used their joint checking account to buy the iPhone and pay ATTM's monthly bills. Rickert Reply Decl., Ex. B (Rivello Decl.), ¶¶ 2-3. Likewise, despite ATTM's assertion to the contrary, Mr. Macasaddu paid for his iPhone voice and data service through a business account that he and his former business partner funded. Rickert Reply Decl., Ex. C (Macasaddu Tr.), 25:6 to 27:17; Ex. D (Pascasio Tr.), 83:13 to 86:5; 28:12 to 30:9. Therefore, ATTM cannot sustain its defense that Plaintiffs Rivello and Macasaddu suffered no harm.

D. Whether Consumers Contractually Granted Apple And ATTM A Monopoly In The Voice And Data Service Aftermarket Can And Should Be Resolved By Common Proof

Apple and ATTM oppose class certification principally by arguing repeatedly (but incorrectly) that Plaintiffs' claims are based upon Defendants' failure to disclose

.3 Apple and ATTM argue that Plaintiffs' claims, as Defendants have mischaracterized them, require individual proof of what millions of Class members knew about the length of ATTM's exclusivity when they bought their iPhones, rendering class certification impossible.

1. The Relevant Inquiry Is Whether Consumers Contractually Agreed To Give Apple And ATTM Monopoly Power

The legally relevant inquiry in an aftermarket claim is whether monopoly power was contractually given to the defendant. If it was given, and if it was given "knowingly and voluntarily" (that is, as opposed to involuntarily, such as in a contract of adhesion), then an

³ See, e.g., Apple Br. at 4; ATTM Br. at 1-2.

aftermarket claim cannot be asserted. The principle is that by contractually conferring monopoly power upon the defendant, consumers in such a case could be said to be "participants" in the monopoly. The *sine qua non* – and the starting point for the analysis of such claims – is whether consumers contractually agreed to the defendant's monopoly. When, as here, monopoly power is *not* contractually given, "knowingly and voluntarily" or otherwise, an aftermarket claim can be asserted. Because in this case consumers did *not* contractually agree to

but rather agreed only to terminable two-year service contracts, whether they did so "knowingly" or "voluntarily" is not relevant.

The Ninth Circuit in Newcal, 513 F.3d at 1049, relying on Eastman Kodak Co. v. Image Tech. Servs., Inc., 504 U.S. 451, 112 S. Ct. 2072 (1992), permitted a Section 2 monopolization claim "where a plaintiff had alleged derivative aftermarkets for replacement parts and services for a specific brand of copy machines, where the aftermarkets were created by contract between the plaintiff and the defendant copy machine manufacturer." iPhones, 596 F. Supp. 2d at 1302 (emphasis added). Subsequent cases considered how such an aftermarket may be defined. For example, in Queen City Pizza, the Third Circuit affirmed dismissal of an aftermarket antitrust claim by Domino's Pizza franchisees who had contractually agreed to use only Domino's pizza ingredients and supplies. As the Ninth Circuit explained in discussing Queen City Pizza, Inc. v. Domino's Pizza, Inc., 124 F.3d 430 (3rd Cir. 1997), "the only thing that prevented franchisees from substituting other brands for Domino's-approved pizza ingredients was an explicit contractual provision that the franchisees knowingly and voluntarily signed." Newcal, 513 F.3d at 1046 (emphasis added). The Third Circuit held that the aftermarket could not be defined by the explicit contractual provision.

In Forsyth v. Humana, Inc., 114 F.3d 1467, 1476 (9th Cir. 1997) ("Humana"), the Ninth Circuit affirmed summary judgment dismissing antitrust claims by employers and employees whose group health insurance *contracted* with Humana obligating them to use only certain hospitals in Clark County, Nevada. In Newcal, the Ninth Circuit discussed its prior decision and explained as follows:

the plaintiffs claimed a submarket whose boundaries depended entirely on a written contract. ... And just as the Third Circuit had done in Queen City Pizza, we

rejected that market definition, holding that *explicit contractual provisions* limiting Humana insureds to certain hospitals could not form the boundaries of an antitrust submarket.

Newcal, 513 F.3d at 1047 (emphasis added). The Ninth Circuit held that the aftermarket could not be defined by the terms of the *written contract* between Humana and its insureds.

In Newcal, the Ninth Circuit distinguished Eastman Kodak from Queen City Pizza and Humana as follows:

The critical distinction between *Eastman Kodak* and the two circuit court opinions was that the Kodak customers did not knowingly enter a *contract* that gave Kodak the exclusive right to provide parts and services *for the life of the equipment*. In other words, the simple purchase of Kodak-brand equipment (unlike the signing of a Domino's franchise agreement or the purchase of a Humana insurance policy) did not constitute a *binding contractual agreement* to consume Kodak parts and services in the aftermarket.

Newcal, 513 F.3d 1048 (emphasis added).

In denying Apple's motion to dismiss, this Court likewise noted the differences between Eastman Kodak and Newcal on the one hand and Queen City Pizza and Humana on the other. As the Court held, in Queen City Pizza and Humana, where aftermarket claims were dismissed, "the boundaries of [the aftermarkets] were created by written contracts between the plaintiffs and the defendants. Both instances involved contracts wherein the plaintiffs obligated themselves to make certain purchases exclusively from the defendants." iPhones, 596 F. Supp. 2d at 1302-03 (emphasis added).

that every ATTM service contract lasted only two years and could be terminated at any time.⁴

In *Newcal*, the Ninth Circuit noted that "the law permits an inquiry into whether a consumer's selection of a particular brand in the competitive market is the functional equivalent of a contractual commitment, giving that brand an agreed-upon right to monopolize its consumers in an aftermarket. The law permits an inquiry into whether consumers entered into such 'contracts' knowing that they were agreeing to such a commitment." *Newcal*, 513 F.3d at 1049. Defendants have seized upon the Ninth Circuit's comment to argue that such an inquiry necessarily raises individual issues of knowledge that would swamp the common issues. Defendants' argument that this action should not be certified because what particular Class members "knew"

raises myriad individual questions is a

deliberate exercise in misdirection.

Indeed, "claims arising from interpretations of a form contract appear to present the classic case for treatment as a class action," *Kleiner v. First Nat'l Bank of Atlanta*, 97 F.R.D. 683, 692 (N.D. Ga. 1983) (citing cases), and for that reason breach of contract class actions are routinely certified. In *Menagerie Prods. v. Citysearch*, No. CV 08-4263 CAS (FMO), 2009 U.S. Dist. LEXIS 108768 (C.D. Cal. Nov. 9, 2009), the Court certified a breach of contract class over the defendant's argument that "a contract's objectively reasonable meaning can be determined only in context." *Id.* at *34-35. In *Peoples v. Sebring Capital Corp.*, No. 01 C 5676, 2002 U.S. Dist. LEXIS 4104, at *22 (N.D. Ill. Mar. 13, 2002), quoting RESTATEMENT (SECOND) OF CONTRACTS § 211(2) (1981), the court held that a "standardized agreement 'is interpreted wherever reasonable as treating alike those similarly situated, *without regard to their knowledge or understanding* of the standard terms of the writing." *See also Heartland Commc'n v. Sprint Corp.*, 161 F.R.D. 111, 116 (D. Kan. 1995) (holding that the validity of a clause in a form contract is a common question); *accord* Cal. Civ. Code § 1638 ("language of a contract is to govern its interpretation, if the language is clear and explicit, and does not involve an absurdity").

That the iPhone voice and data aftermarket is predicated on those two-year service agreements is no impediment to Plaintiffs' claims. As this Court held, "Plaintiffs' Complaint is also adequate to the extent the alleged aftermarket is predicated on an initial contractual relationship between Defendants and iPhone purchasers." *iPhones*, 596 F. Supp. 2d at 1303 (citing *Newcal*, 513 F.3d at 1049).

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2. This Court Did Not Make Consumers' State Of Mind Relevant Because No Consumer Contractually Gave Monopoly Power To Defendants

ATTM claims it is not aware of "a single case that analyzed the knowledge element of an

aftermarket claim and certified the class." ATTM Br. at 19. ATTM's argument is premised upon

the assumption that an aftermarket claim cannot be certified because such a claim inevitably gives

rise to individual knowledge issues that preclude class certification. Of course, ATTM has not

cited any case where a court has denied class certification in an aftermarket case on the basis that

consumers' knowledge raises too many individual issues for certification, and Plaintiffs believe

there is none. Indeed, Defendants have not cited any case in which an aftermarket claim was not

certified for any reason, and again Plaintiffs believe there is none.⁵ That no court has "analyzed

the knowledge element" in an aftermarket claim is easily explained by the fact that, no matter how

many times Defendants argue otherwise, knowledge is not a relevant issue in the absence of a

contractual agreement conferring monopoly power.

Apple asserts that the Court made each consumer's state of mind relevant when it "held that plaintiffs' theory *might* be valid depending on whether consumers buying iPhones were aware of the risk that ATTM would be their only service option and that Apple would control applications distribution." Apple Br. at 1 (citing *iPhones*, 596 F. Supp. 2d at 1305-06). That assertion forms the basis for Apple's main argument: an antitrust claim based on a failure to inform consumers inevitably gives rise to individual issues that precludes class certification. *See*, *e.g.*, Apple Br. at 13-15.

Although this Court used the words "knowingly" and "voluntarily" to discuss *Eastman Kodak*, *Newcal*, *Queen City Pizza*, and *Humana*, it did so in reference to "*contractual rights*" that consumers gave to the monopolists:

There can be no legally cognizable antitrust claim, however, where there is a claim of "market *power* that arises solely from *contractual rights* that consumers knowingly and voluntarily give to the defendant."

The only reported decision discussing class certification of an aftermarket claim is *Eastman Kodak*, in which the class was certified. *See Image Tech. Servs., Inc. v. Eastman Kodak Co.*, Nos. C 87-1686 BAC, C 94-0524 BAC, C 94-1070, 1994 U.S. Dist. LEXIS 12652, at *7 (N.D. Cal. Sept. 2, 1994). That the Court there did not discuss the "knowledge element" reflects the simple fact that knowledge was not an issue in that case because there was no agreement conferring monopoly power.

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iPhones, 596 F. Supp. 2d at 1305 (quoting Newcal, 513 F.3d at 1048) (second emphasis added)). 1 2 Since no one gave contractual rights to Apple or ATTM whether they did so 3 "knowingly" or "voluntarily" is legally irrelevant. 4 Defendants' argument that Plaintiffs' claims depend upon individualized proof of what 5 consumers knew and when they knew it evades the real issue in Newcal: whether Plaintiffs contractually agreed to give Apple and ATTM monopoly power for 6 7 Furthermore, it sidesteps this Court's prior holding denying their motion to dismiss, quoting from Newcal, that the critical inquiry is whether Defendants' market power arises solely 8 from contractual rights given to them knowingly and voluntarily by Plaintiffs and the rest of the 9 10 Class. On that crucial issue – the crux of the case – the answer is a resounding and emphatic "no" 11 for every Plaintiff and every other Class member because every identical service agreement was 12 for two years, and included an early termination provision. Rickert Reply Decl., Ex. A.⁶ 13 In any event, whether ATTM's identical, integrated two-year service agreements 14 contractually gave Defendants the right to monopolize the iPhone voice and data aftermarket 15 16 is a question that will be answered the same way for each and every Plaintiff and each 17 and every Class member as well. Because Plaintiffs and all other Class members signed the same 18 integrated two-year service contracts, whether they contractually agreed to give monopoly power to Apple and ATTM in the iPhone voice and data aftermarket - knowingly and voluntarily or 19 20 otherwise - can and should be answered the same way for everyone. See, e.g., Menagerie Prods., 21 2009 U.S. Dist. LEXIS 108768 at *34-36. 3. All Members Of The Class Were Harmed As Soon As iPhones 22 Were Released Into The Market 23 Defendants argue that class certification should be denied because a large number of Class 24 25 26 27 28

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members purportedly suffered no injury. Citing no authority, Apple argues that consumers who upgraded their iPhones before the expiration of their initial two-year contracts and

. Apple Br. at 18. However, Defendants already have tried that argument and lost it because the injury from Defendants' unlawful monopoly over iPhone voice and data service began *immediately* on the signing of the contract – it did not await the expiration of the initial two-year period. As this Court held in denying Apple's motion to dismiss, the aftermarket began "at the point of purchase and initiation of service," and continued "from that point forward for at least the next five years and conceivably for the life of the iPhone." *iPhones*, 596 F. Supp. 2d at 1304 (emphasis added).

Nor does injury to consumers depend on whether they signed new two-year agreements or would switch to a new carrier if Defendants did not prevent them from doing so. Signing new agreements or trying to switch carriers does not negate injury. Again, as this Court held in denying Apple's motion to dismiss: "The fact that some consumers might not have sought to switch service and thus do not realize the restriction which the Apple/ATTM Agreement has imposed on them *does not alter the effect of Plaintiffs' allegation that their freedom in the aftermarket has already been taken from them*." *iPhones*, 596 F. Supp. 2d at 1303-04 (emphasis added).

Furthermore, Plaintiffs' economist, Simon Wilkie, Ph.D., has explained that consumers were injured immediately by Defendants' monopolization of the iPhone voice and data aftermarket, and he has demonstrated that their injuries can be quantified using standard economic models based on class-wide proof. *See* Expert Declaration of Simon J. Wilkie, Ph.D. [Document submitted under seal, Docket No. 243] ("Wilkie Decl.") at ¶¶ 50; 64-68; Expert Reply Declaration of Simon J. Wilkie, Ph.D ("Wilkie Reply Decl.") at ¶¶ 20-41, 56-59, filed concurrently herewith.

4. None Of The Plaintiffs Knew They Would Be Required To Use ATTM For

Plaintiffs' own deposition testimonies belie Defendants' assertion that consumers knew ATTM, pursuant to its secret agreement with Apple, would be the exclusive provider of iPhone voice and data service — much less that they *agreed* to be bound to ATTM for that PLAINTIFFS' REPLY MEMORANDUM OF POINTS AND AUTHORITIES IN FURTHER SUPPORT OF THEIR MOTION FOR CLASS CERTIFICATION, MASTER FILE NO. C 07-05152 JW

1	period. In fact, most importantly, none of the Plaintiffs testified that they agreed to use ATTM for		
2	iPhone voice and data service , or that they would have agreed to do so – a fact th		
3	Defendants never once mention in 70 pages of briefing on the issue.		
4	Despite their repeated assertion that the alleged misrepresentation concerning the duration		
5	of ATTM's exclusivity raises individualized questions that can only be answered Plaintiff by		
6	Plaintiff and Class member by Class member, it is most telling that during Plaintiffs' exhaustive		
7	depositions, spread over more than 2,000 pages of testimony, only four Plaintiffs were even asked		
8	if they knew about Defendants' and none of them knew of the		
9	or agreed to use ATTM for iPhone voice and data services.		
10	For example, even though Plaintiff Kliegerman admitted he saw an article in a newspaper		
11	or on the Internet reporting that ATTM would be the exclusive distributor of iPhones for five		
12	years, he denied understanding		
13			
14	Q. Do you have any idea what the phrase "exclusive U.S. distributor" means?		
15	A. No		
16	Q Do you – do you have any understanding of what the phrase "exclusive U.S. distribution rights for five years" means?		
17	A. No, I do not.		
18 19	Q [W]henever you acquired those phones or purchased those phones, did you understand that there was some exclusivity period when AT&T would		
20	be the only provider who would provide service for the iPhone at that time?		
21	Q. Did you understand that there was any obligation on your part to use AT&T		
22	for that phone service beyond the two-year period in these contracts? A. No .		
23	Rickert Reply Decl., Ex. E (Kliegerman Tr.), 142:10-143:24 (emphasis added); see id. at		
24	96:23-102:1.		
25	Plaintiff Lee, who admitted to watching Apple's announcement of the iPhone, also		
26	testified that he did not know of Defendant's exclusive arrangement or agree to us		
27	ATTM voice and data service :		
28	Q. So Cingular was the exclusive partner for the iPhone?		
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- A. No -I did not believe that it was going to be a long-term exclusive contract with Cingular.
- Q. But you knew that Cingular was to be the exclusive provider for for the iPhone?
- A. I knew that Cingular was due to be the launch partner for the phone. However, for example, when the Razr came out, it launched with one company and then went to everybody else. When the Blackberry came out, it launched with, you know, one company then went to everybody else. It was my understanding that the iPhone would do the same.

Rickert Reply Decl., Ex. F (Lee Tr.), 67:7-69:20 (emphasis added). Even more significantly, when asked if he considered any factors "that counseled against buying the iPhone," Plaintiff Lee testified:

A. That the service with AT&T was going to be more expensive than the alternative from either Sprint or T-Mobile, that *I would be locked into a two-year contract with AT&T*, that the – unlike traditional phones, there was not going to be a subsidy on the iPhone. And also I had heard various disparaging remarks on the quality of AT&T's network, customer service, fees, et cetera.

Id. at 70:18-71:13 (emphasis added).

Plaintiff Smith testified that he "had no intention of staying with AT&T for five years." Rickert Reply Decl., Ex. G (Smith Tr.), 192:24-193:3. He also testified as follows:

- Q. ... Your counsel just asked you if you knew that there was an alleged fiveyear exclusive agreement between Apple and AT&T at the time you bought your original 2G iPhone, correct?
- A. I was *not* aware at the time I purchased it that there was a five-year exclusive agreement.

Id. at 195:17-196:3 (emphasis added).

Finally, Plaintiff Sesso testified definitively as follows:

- Q. If you had known of the alleged five-year exclusivity in May of 2007, would you have bought your iPhones?
- A. The answer to your question is, no, I don't think so. If I had known that I would have been tied to a five-year contract I would have not.

Rickert Reply Decl., Ex. H (Sesso Tr.), 105:1-20 (emphasis added).

Despite arguing that the "highly individualized" question of what consumers knew about Defendants' exclusivity agreement precludes class certification, Defendants did *not* ask any other Plaintiff at his or her deposition what they knew of the agreement or whether they had – or would have – agreed to use ATTM for . If the five other Plaintiffs had been asked

these questions, the answers would have been uniform: no Plaintiff knew when he or she first bought an iPhone or bought a new iPhone that they were obligated to use ATTM for voice and data service beyond the two-year term stated in their identical contracts, and none of them agreed to use ATTM for.

Apple and ATTM concede two critical facts that undermine their argument concerning whether any Plaintiff or Class member knew of the exclusivity period. *First*, Defendants have stipulated

. These important facts are incontrovertible.

The sum and substance of the evidence Apple and ATTM offer in support of their argument that, notwithstanding the terminable two-year term of the service agreements, Plaintiffs "knowingly" gave Apple and ATTM a monopoly over the iPhone voice and data aftermarket, is a handful of newspaper, magazine, and internet reports that merely speculated about the terms of the admittedly secret arrangement between Apple and ATTM and a cryptic reference on the bottom of the iPhone box that a service plan with ATTM would be required after the two-year agreement expired. Those speculative reports – some published more than six months before the first iPhone was ever sold – and the vague box label are a far cry from the *enforceable* franchise agreement in *Queen City Pizza* and the *enforceable* insurance contract in *Humana*. As Plaintiffs explained in their opening class certification brief, ATTM could *not* enforce either the speculative articles by third parties or the box panel as constituting the terms of

See Rickert Reply Decl., Ex. I (Holman Rog Resp.), 10:4-14; Ex. J (Macasaddu Rog. Resp.), 10:4-14; Ex. K (Morikawa Rog. Resp.), 10:4-15; Ex. L (Rivello Rog. Resp.), 10:4-17; Ex. M (Holman RFA Resp.), 7:14-21; Ex. N (Macasaddu RFA Resp.), 3:25-28; Ex. O (Morikawa RFA Resp.), 3:25-28; Ex. P (Rivello RFA Resp.), 7:14-21.

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1	a binding contract between Defendants and the Plaintiffs for against any Plaintiff or any
2	other Class member, whether they knew about them or not. Apple and ATTM have not argued to
3	the contrary.
4	E. Whether Defendants' Exclusivity Agreement Was
5	Which It Was – Is A Question Of Fact Common To All Members Of The Class
6	Defendants argue that class certification should be denied because the exclusivity
7	agreement between it and ATTM
8	5. According to Defendants, this is because
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Moreover, whether the Agreement was for a period is itself a common question that will have the same answer for all members of the Class. As such, to the extent Defendants attempt to dispute the plain language of the Agreement

, they have raised an issue that can and should be determined for all members of the Class on a class-wide basis by common proof. *See* Wilkie Reply Decl., ¶ 51 (changing the duration of exclusivity agreement does not change methodology).

F. Prof. Wilkie Properly Measured The Effect Of Defendants' Unlawful Monopoly Rather Than Defendants' Miscast "Non-Disclosure" Claim

Courts in the Ninth Circuit eschew engaging in a "battle of experts" at the class certification stage. In re Tableware Antitrust Litig., 241 F.R.D. 644, 652 (N.D. Cal. 2007) ("It is not necessary that plaintiffs show that their expert's methods will work with certainty at this time. Rather, plaintiffs' burden is to present the court with a likely method for determining class damages.") (quoting In re Domestic Air Transp. Antitrust Litig., 137 F.R.D. 677, 693 (N.D. Ga. 1991)); In re Live Concert Antitrust Litig., 247 F.R.D. 98, 110 (C.D. Cal. 2007) ("district court is not permitted to discount the testimony of a plaintiff expert merely because the defendant has challenged some aspect of the expert's opinion"); In re Rubber Chems. Antitrust Litig., 232 F.R.D. 346, 353 (N.D. Cal. 2005) (same). Indeed, all that is required for class certification purposes is for an expert to testify that generally accepted economic methodologies are available to demonstrate such impact and to reasonably calculate such damages on a class-wide basis. Live Concert, 247 F.R.D. at 144; In re Dynamic Random Access Memory (DRAM) Antitrust Litig., No. M 02-1486 PJH, 2006 WL 1530166, at *8 (N. D. Cal. June 5, 2006) ("DRAM"); Estate of Garrison v. Warner Bros., Inc., No. CV-95-8328 RMT, 1996 WL 407849, at *4 (C.D. Cal. 1996); See, e.g., Bafus v. Aspen Realty, Inc., 236 F.R.D. 652, 658 (D. Id. 2006) (expert declaration described what appeared to the court to be a viable method for determining economic effect on a class basis).

Defendants do not argue otherwise. Plaintiffs' expert, Prof. Wilkie, has not merely set forth established economic methods for assessing class-wide impact and opined on a theoretical methodology for calculating antitrust damages. He has gone further than the law requires and has calculated a preliminary estimate of damages for the Class. That Defendants have offered a competing expert who disagrees with Prof. Wilkie's conclusions and challenges some of his methodologies is simply not a basis for denying class certification. In any event, as shown in Prof. Wilkie's Reply Declaration and below, Defendants' expert's criticisms are neither fair nor valid.

1. Prof. Wilkie's Opinions Are Based On Widely Accepted Methods And Properly Measure The Anticompetitive Effect Of Defendants' Challenged Conduct

Defendants criticize Prof. Wilkie's opinions by arguing that he measured the effect of exclusivity rather than incomplete disclosure, which Defendants insist is the proper issue in this case. Apple Br. at 2, 19-22; ATTM Br. at 22-31. Apple argues that Dr. Wilkie's opinions should be discounted because he did not study whether prices would have been driven down if Defendants

." Apple Br. at 19-20. Likewise, ATTM argues that Prof. Wilkie has studied "the wrong target." ATTM Br. at 28.

Leaving aside that Defendants' argument invites an impermissible "battle of experts," it is readily apparent that their criticism does not challenge Prof. Wilkie's methodology in the least. Defendants concede that Prof. Wilkie's "but-for" methodology – what prices consumers would have paid in the absence of Defendants' monopolization of the aftermarkets – is the accepted way to calculate damages in an antitrust case such as this. *See* Apple Br. at 21; ATTM Br. at 22-23. Rather, Defendants criticize the particular wrongful conduct that Prof. Wilkie studied, insisting that

– namely,

the losses suffered by consumers from being tied to ATTM for longer than two years and from having their contractual termination right and right to switch carriers rendered meaningless.⁹

In re New Motor Vehicles Canadian Export Antitrust Litig., 522 F.3d 6, 27 (1st Cir. 2008), cited by Apple, is clearly distinguishable. There, the First Circuit held that an indirect purchaser class – which presents considerably more problems than a direct purchaser class – could not be PLAINTIFFS' REPLY MEMORANDUM OF POINTS AND AUTHORITIES IN FURTHER SUPPORT OF THEIR MOTION FOR CLASS CERTIFICATION, MASTER FILE NO. C 07-05152 JW

Antitrust impact considers whether the plaintiff was harmed by the *challenged conduct*. Zenith Radio Corp. v. Hazeltine Research, Inc., 395 U.S. 100, 114 n.9, 89 S. Ct. 1562 (1969). Defendants admit that an economic expert should attempt to measure antitrust impact "resulting from the alleged violation." ATTM Br. at 22 (quoting In re Hydrogen Peroxide Antitrust Litig., 552 F.3d 305, 311 (3rd Cir. 2008) (emphasis added)). In antitrust cases, economists measure whether consumers would have paid less in the absence of the challenged conduct, known as the "but-for world." Allied Orthopedic Appliances, Inc. v. Tyco Healthcare Group L.P., 247 F.R.D. 156, 165 (C.D. Cal. 2007) ("'but for' world characterized by the absence of the ... challenged practices") (emphasis added); see also Concord Boat Corp. v. Brunswick Corp., 207 F.3d 1039, 1055 (8th Cir. 2000) (antitrust plaintiffs must "construct a hypothetical market, a 'but-for' market, free of the restraints and conduct alleged to be anticompetitive") (emphasis added).

consumers would have paid without the effects of the *conduct alleged to be anticompetitive*. Where the parties disagree is what anticompetitive conduct should be eliminated. Defendants insist that the alleged anticompetitive conduct is "non-disclosure"

However, the actual anticompetitive conduct at issue is that Defendants' prevented iPhone consumers from meaningfully exercising their rights to switch carriers under the identical, terminable two-year contracts that every iPhone consumer signed.

The parties agree that the experts must measure antitrust impact by considering what prices

Consequently, to measure the effect of Defendants' monopolization of the aftermarket for iPhone voice and data service, an expert must consider the damages consumers suffered as a result of the restrictions that Apple and ATTM placed on them, impeding their ability to meaningfully exercise their contractual right to switch carriers. The damages resulting from those lost switching

certified where the plaintiffs presented a "novel and complex" theory of impact on the indirect purchasers of imported automobiles. The First Circuit found plaintiffs' theory of impact to be "implausible" because it rested on a number of questions that the plaintiffs' expert had not answered, including how many cars would be imported if the alleged restrictions were lifted, how the number of cars would be established, and how large the influx would have to be to affect the market price paid by dealers and, in turn, by consumers. *Id.* Here, Prof. Wilkie's opinion does not offer a novel and complex theory of impact or damages. Furthermore, none of the unanswered hypothetical questions (or any remotely like them) or the complexities of an indirect market case reflected in *New Motor Vehicles* are present in this case.

rights are properly measured by: (i) what prices consumers would have paid for iPhone voice and data service if they had the right to switch, and (ii) the inherent value of the right to switch itself, a right the consumers bargained for but never received. That is, of course, precisely what Prof. Wilkie has measured.¹⁰

Defendants' challenge to Prof. Wilkie's methodology for proving class-wide impact and damages rests on two fundamental errors. *First*, Defendants, contend that Prof. Wilkie should have modeled class-wide damages based on what would have transpired had Plaintiffs known about the exclusive *carrier* relationship *Defendants* had secretly agreed to. Apple Br. at 2, 19-22; ATTM Br. at 22-31. Defendants fail to recognize, however, that Prof. Wilkie quite properly focused instead on the two-year exclusive *distributorship* relationship that *Plaintiffs* agreed to when they bought their iPhones.¹¹

Again, leaving apart the fact that Defendants' argument invites an impermissible "battle of experts," it is readily apparent from their criticisms that they simply do not understand – or choose not to understand – Prof. Wilkie's methodology. Defendants, however, concede that Prof.

Prof. Wilkie's opinion assesses "but for worlds" to derive these damages, which is a well-established and reliable damages methodology. *See Little Caesar Enters., Inc. v. Smith*, 172 F.R.D. 236, 267 (E.D. Mich. 1997); *DRAM*, 2006 WL 1530166, at *10; *In re Sugar Indus. Antitrust Litig.*, No. MDL 201, 1976 WL 1374, at *27 (N.D. Cal. May 21, 1976).

Anturust Ling., No. MDL 201, 1976 WL 1374, at *27 (N.D. Cal. May 21, 1976).

Notwithstanding the dubious conceptual basis for assuming the "but for" world Defendants propose – namely, one where iPhone consumers know

but still enter two-year service agreements giving them an entirely meaningless "right" to "terminate" at any time – Prof. Wilkie demonstrates that applying Defendants' "but for" analysis would still constitute a class-wide assessment of impact and damages, using class-wide proof. *See* Wilkie Reply Decl. at ¶¶ 13-16.

Wilkie's first "but-for" analysis – of the voice and data service plan prices consumers would have paid in the absence of Defendants' monopolization of that aftermarket – is the accepted way to calculate damages in an antitrust case such as this. *See* Apple Br. at 21; ATTM Br. at 22-23.

Second, Defendants – driven by their misconception of the proper Newcal legal standard – complain that Prof. Wilkie failed to take into account the supposed individualized impact of marketplace rumors and Defendants' disclosures (outside of the two-year service contracts) of a "multiyear" agreement when measuring Plaintiffs' ability to prove "incomplete disclosure" classwide, which Defendants wrongly insist is the proper issue in this case. Expanding on Defendants' central argument that Plaintiffs have alleged a misrepresentation claim, ATTM argues it is necessary to consider "what each consumer would have done if he or she had the benefit of what Plaintiffs would consider to be adequate disclosures." ATTM Br. at 23. That argument is inconsistent with the Court's opinion denying Apple's motion to dismiss. After recognizing that Plaintiffs have alleged that "consumers have suffered a present injury even if they have not attempted to switch service," the Court held, "[t]he fact that some consumers might not have sought to switch service and thus do not realize the restriction which the Apple/ATTM Agreement has imposed on them does not alter the effect of Plaintiffs' allegations that their freedom in the aftermarket has already been taken from them." iPhones, 596 F. Supp. 2d at 1303-04 (emphasis added). Consistent with the Court's prior decision, "what each consumer would have done" is irrelevant. ATTM's contrary argument is simply an attempt to reargue Apple's unsuccessful motion to dismiss. That Prof. Wilkie chose not to measure the effect of an issue that is legally irrelevant is hardly the kind of criticism that should defeat class certification.

2. Defendants' Expert Has Not Offered Any Valid Criticisms Of Prof. Wilkie's Opinions That Would Require The Court To Deny Class Certification

Defendants offer an expert opinion from Daniel Rubinfeld that contests class certification on the grounds that Plaintiffs cannot prove antitrust impact on a class-wide basis because their claim purportedly depends upon highly individualized questions of consumers' beliefs concerning the scope and meaning of Defendants' (concededly secret) "exclusive" arrangement. Prof.

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Plainly, these challenges invite just the sort of "battle of the experts" that courts in the Ninth Circuit eschew. More to the point, even if Prof. Rubinfeld were right (which he is not, *see* Wilkie Reply Decl. at ¶¶ 20, 26-27, 30-35), these types of challenges to calculations can and should be resolved at trial by the fact-finder in the same way for all Class members based upon common proof.

Indeed, all of Prof. Rubinfeld's challenges to the substance of Prof. Wilkie's opinions raise questions that affect all iPhone consumers in the same way. Apart from his legally irrelevant assertion about consumers' beliefs discussed above, none of his challenges raise the kind of individual issues that might preclude class certification.

For example,

Therefore, what price customers paid for service, and what service they received, will be the same for all ATTM customers and for all T-Mobile customers – albeit different between the two providers.

3. ATTM's Premature Challenge To The Admissibility Of Prof. Wilkie's Opinions Do Not Defeat Class Certification

Finally, there is no substance to ATTM's make-weight challenge to the admissibility of Prof. Wilkie's opinions. An expert's opinion supporting (or opposing) class certification is not subjected to a full reliability analysis under *Daubert v. Merrell Dow Pharm., Inc.*, 509 U.S. 579, 113 S. Ct. 2786 (1993). *Dukes v. Wal-Mart, Inc.*, 222 F.R.D. 189, 191 (N. D. Cal. 2004). "Courts have declined to engage in a *Daubert* analysis at the class certification stage of an action on the ground that an inquiry into the admissibility of the proposed expert testimony under *Daubert* would be an inappropriate consideration of the merits of the plaintiff's claims." *Thomas & Thomas Rodmakers, Inc. v. Newport Adhesives & Composites, Inc.*, 209 F.R.D. 159, 162 (C.D. Cal. 2002) (citation omitted). At the class certification stage, an expert opinion need only be relevant and useful in evaluating whether class certification requirements have been met. *In re* PLAINTIFFS' REPLY MEMORANDUM OF POINTS AND AUTHORITIES IN FURTHER SUPPORT OF THEIR MOTION FOR CLASS CERTIFICATION, MASTER FILE NO. C 07-05152 JW

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First Am. Corp. ERISA Litig., Nos. SACV 07-01357-JVS (RNBx), CV 07-07602; CV 07-07585, SACV 08-00110, 2009 WL 928294, at *1 (C.D. Cal. April 2, 2009) (citing McPhail v. First Command Fin. Planning, Inc., 247 F.R.D. 598, 604-05 (S.D. Cal. 2007) and Thomas & Thomas Rodmakers, Inc., 209 F.R.D. at 162). The Court should not exclude expert testimony at the class certification stage unless it is "so flawed that it would be inadmissible as a matter of law." In re First Am. Corp. ERISA Litig., 2009 WL 928294, at *1 (internal quotations and citation omitted). 13

In sum, Defendants' various criticisms of Prof. Wilkie's opinion do not raise any issue that, consistent with the law and the Court's prior decision, points to any relevant shortcoming.

G. Plaintiffs' Antitrust Claims Against Apple Relating To The Applications Aftermarket Can And Should Be Resolved By Common Proof

Plaintiffs' applications aftermarket claims fall into two categories. *First*, Plaintiffs contend that Apple unlawfully monopolized the applications aftermarket because iPhone consumers did not contractually grant Apple the right to monopolize that aftermarket. *Second*, even if Apple lawfully acquired an applications aftermarket monopoly, Apple has unlawfully maintained and enforced its monopoly by starkly anticompetitive means – namely,

. See Wilkie Reply Decl., ¶ 57. Both the issue of whether Apple contractually acquired its aftermarket monopoly rights and the impact of Apple's software updates affects all iPhone consumers equally. Therefore, these claims are susceptible of predominantly common proof and warrant class certification. Wilkie Reply Decl. at ¶¶ 2, 60-62.

Defendants' expert does not dispute that

. Each of Prof. Rubinfeld's

criticisms of Prof. Wilkie's conclusions concerning the availability of class-wide of proof of

In *In re Universal Srvc. Fund Tel. Billing Practices Litig.*, No. 02-MD01468-JWL, 2008 U.S. Dist. LEXIS 74548, at *23 (D. Kan. Sep. 26, 2008), cited by ATTM, AT&T Corp. moved to exclude Prof. Wilkie's expert testimony at trial on a variety of grounds. The class already had been certified, so the opinion has no relevance to the present inquiry. In addition, the court denied the motion except in one limited, irrelevant instance. At least ten times, the court denied AT&T's arguments, including its argument that Prof. Wilkie provided no acceptable methodology for showing injury (*id.* at *19-20) as well as its renewed attack on a portion of the antitrust damages (*id.* at *25-27) ("Court once again rejects this attack"). The only opinion excluded by the court concerned damages suffered by business customers – not an issue in this case. *Id.* at *21-24.

impact and damages is based on a fundamental misunderstanding of Prof. Wilkie's approach and methodology. 2 3 4 5 6 7 Therefore, Defendants have not offered any valid reasons 8 for denying class certification of Plaintiffs' applications related claims. Plaintiffs' Sub-Class Of Consumers Whose iPhones Were Bricked H. 9 **Should Be Certified** 10 1. The Sub-Class Is Properly Defined And Can Be Identified Based **Upon Objective Criteria** 11 Plaintiffs have requested certification of a Sub-Class defined as all "iPhone customers 12 whose iPhones were also 'bricked' by Defendant Apple." Opening Moving Br. at 8, fn. 11. 13 Whether an iPhone "bricked" is not a core liability question and it is therefore appropriately part 14 of the definition of the Sub-Class, contrary to Apple's argument. Apple does not dispute that 15 16 See Confidential Declaration of John Wright in Support 17 of Defendant Apple Inc's Opposition to Plaintiffs' Motion for Class Certification [Docket No. 18 361] ("Wright Decl."), ¶ 22-23. Furthermore, whether an iPhone "bricked" can be determined 19 objectively through a definition used by all parties in this case. It has been understood that 20 "bricked" means, as defined in the Complaint, "rendered completely inoperable." 21 Consolidated Amended Class Action Complaint ("Complaint") [Docket No. 109], ¶ 5; Rickert 22 Reply Decl., Ex. R (Wright Tr.) 43:11-13 23 Therefore, determination whether 24 an unlocked and/or jailbroken iPhone "bricked" is not dependent upon what a plaintiff did to his 25 iPhone or why it bricked, as Apple argues.¹⁴ Nor is a consumer's awareness and consent in 26 14 27 28 PLAINTIFFS' REPLY MEMORANDUM OF POINTS AND AUTHORITIES IN FURTHER SUPPORT OF THEIR

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downloading Version 1.1.1 relevant to the question whether the iPhone was "rendered completely inoperable" after that consumer downloaded Version 1.1.1. Finally, whether Apple replaced the iPhone or not is also irrelevant to the question of whether a consumer's iPhone bricked in the first place. In any event, "the mere fact that questions peculiar to each individual member of the class remain after the common questions of the defendants' liability have been resolved does not dictate the conclusion that a class action is impermissible." O'Connor v. Boeing North American, Inc., 184 F.R.D. 311, 341 (C.D. Cal. 1998) (quoting Sterling v. Velsicol Chemical Corp., 855 F.2d 1188, 1197 (6th Cir.1988)). 15

Finally, even if Apple were correct that Plaintiffs' Sub-Class definition impermissibly includes an issue of liability, i.e., whether iPhones were bricked "by Apple," that defect is "rather easily cured by recasting the definition in terms of Plaintiffs' liability theory." See Perez v. First American Title Ins. Co., No. CV-08-1184-PHX-DGC, 2009 WL 2486003, at *9 (D. Ariz, Aug. 12, 2009) (court exercised its discretion and redefined the proposed class). Plaintiffs propose the following alternative Sub-Class definition to eliminate this liability-based component: iPhone owners who downloaded Version 1.1.1 and whose iPhones then immediately bricked."¹⁶

> 2. Common Issues Predominate As To Plaintiffs' Magnuson-Moss Warranty Act ("MMWA"), Computer Fraud and Trespass Claims

MMWA: As this Court held in *iPhones*.

Under the MMWA, '[n]o warrantor of a consumer product may condition its

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Apple maintains records of all iPhone exchanges and returns. But, even if Apple exchanged certain iPhones (in violation of its policy *not* to honor the warranties on iPhones that bricked from the Version 1.1.1 update), Apple is also liable in trespass for the time consumers were unable to use their iPhones, and ATTM maintains records which reflect how long these consumers were deprived of the use of their iPhones.

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Apple itself defines the Sub-Class in essentially this manner. See Apple Br. at 11 (arguing that

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. Moreover, even the cases cited by Apple recognize that the Court possesses significant discretion to modify the class definition. See Intratex Gas Co. v. Beeson, 22 S.W.3d 398, 404 (Tex. 2000); Pichler v. UNITE, 228 F.R.D. 230, 247 (E.D. Pa. 2005). PLAINTIFFS' REPLY MEMORANDUM OF POINTS AND AUTHORITIES IN FURTHER SUPPORT OF THEIR MOTION FOR CLASS CERTIFICATION, MASTER FILE NO. C 07-05152 JW

written or implied warranty of such product on the consumer's using, in connection with such product, any article or service (other than article or service provided without charge under the terms of the warranty) which is identified by brand, trade, or corporate name.' 15 U.S.C. § 2302(c). ... Plaintiffs' Complaint ... alleges that Apple refused to honor the warranties of customers who used iPhone applications and cellular service not approved by Apple.

iPhones, 596 F. Supp. 2d at 1313. Therefore, whether Apple violated the MMWA does not, as Apple argues, require inquiry into the interaction of buyer and seller when a warranty claim was presented. Apple Br. at 32. It requires only inquiry into whether Apple's policy was to refuse to honor its warranty on those iPhones that had been unlocked and/or jailbroken to work on an "unauthorized" network or to use unauthorized applications.

Declaration of Rachele R. Rickert in Support of Plaintiffs' Opposition to Apple Inc.'s Motion for Summary Judgment on Plaintiffs' iPhone Operating System Version 1.1.1 Claims [Docket No. 347], Ex. F (Green Tr.), 56:14 to 58:16, Ex. G; Wright Decl., ¶¶ 27-28. Therefore, the MMWA claim will be proven by evidence common to all Sub-Class members. 18

Apple's claim that no Plaintiff was refused warranty service by Apple is the subject of Apple's pending motion for Summary Judgment ("MSJ"). As demonstrated in Plaintiffs' opposition to the MSJ, Plaintiff Macasaddu's sworn testimony that Apple refused to replace his bricked iPhone is sufficient at this stage of the litigation to defeat Apple's MSJ on this point.

Computer Fraud and Abuse Act ("CFAA"), Cal. Penal Code, § 502 and Trespass to Chattels: Apple once again wrongly argues that Plaintiffs will have to show that class members did not consent to installing Version 1.1.1 in order to prove their computer fraud and trespass to chattels claims. Apple Br. at 32-33. While lack of authorization is an element of Plaintiffs' CFAA claim, 18 U.S.C. § 1030(a)(5)(A), "Plaintiffs have alleged that they authorized a software update, not that they authorized damages to their iPhones." iPhones, 596 F. Supp. 2d at 1308 (emphasis added). The Court doesn't need to abandon its common sense and can presume that

Apple, in a footnote, makes the throw-away argument that Plaintiffs have failed to show that the differences in state warranty laws do not defeat predominance, but fails to identify a single, genuine warranty issue that will vary among the states and cause manageability problems. Apple Br. at 32 n.18.

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class members did not behave in an economically irrational way and authorize Apple to damage their iPhones. *Carabetta Enterprises, Inc. v. United States*, 68 Fed.Cl. 410, 421 (Fed. Cl. 2005) (court presumed plaintiff would have acted in economic self-interest). Therefore, what any individual class member or Plaintiff thought Apple meant by its warning is irrelevant, since no reasonable iPhone consumer, who had just paid hundreds of dollars for their iPhone, would consent to its destruction.¹⁹

Moreover, Apple's argument that it did not "do anything" to brick iPhones belonging to Sub-Class members is a merits-based argument and does not defeat class certification. Plaintiffs are not required to prove their claims yet and in fact are unable to do so since, at Defendants' request, the Court bifurcated discovery, and merits discovery has yet to commence. In any event, Plaintiffs' attempts to determine what caused the bricking have been thwarted at every turn by Apple. On November 18, 2009, Plaintiffs moved to compel the production of large portions of the code. [Docket No. 212]. Plaintiffs subsequently withdrew their motion to compel because, following lengthy negotiations, Plaintiffs understood that Apple had agreed to produce enough of the code to permit them to determine what had caused the bricking. [Docket No. 228]. After determining that Apple had not produced relevant and necessary portions of the operating code (including the "core telephony library"), Plaintiffs renewed their motion to compel. [Docket No. 276]. At the hearing on Plaintiffs' motion, Apple's counsel represented to Plaintiffs' counsel and to the Court that it had already produced the entire core telephony library. Rickert Reply Decl., Ex. S (hearing transcript) at 51:4-7 ("We have produced all of the 1.1.1 portions of the core

This case is therefore clearly distinguishable from *Gene And Gene LLC v. BioPay LLC*, 541 F.3d 318, 327 (5th Cir. 2008), where the issue was "whether BioPay's fax advertisements were transmitted without the prior express invitation or permission of each recipient," and *Murray v. Financial Visions, Inc.*, No. CV-07-2578 PHX-FJM, 2008 U.S. Dist. LEXIS 93419, at *13 (D. Ariz. Nov. 6, 2008), where the issue was whether the plaintiffs, securities representatives, who were *required by SEC regulations* to provide their employer, the defendant brokerage firm, with copies of all correspondence related to securities, consented to the defendant's interception of their electronic communications. Furthermore, Apple does not, and indeed cannot, contend that any Plaintiff gave Apple permission to damage their iPhones.

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1	telephony code. So we can take that off the table. That was all produced on January 21.") ²⁰ On
2	March 26, 2010, Judge Trumbull denied Plaintiffs' renewed motion to compel based, in part, on
3	Apple's representation that it had produced the entire core telephony library. Order Denying
4	Plaintiffs' Motion to Compel [Docket No. 383] at 2:8-10; 2:18-21. However, when Plaintiffs'
5	expert, John M. Strawn, Ph.D. inspected the supplemental source code production on April 13,
6	2010,
7	·
8	Moreover, Apple's argument that common questions of fact will not predominate is belied
9	by Apple's own account of what caused iPhones to brick and how Apple came to that
10	determination. Apple, the company responsible for making and then breaking these iPhones,
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16	. Id. Hence, by
17	its own methodology, Apple has demonstrated that Plaintiffs' computer fraud and trespass claims
18	will be proven by evidence common to the Sub-Class and not by testing individual Sub-Class
19	members' iPhones. ²²
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21	20
22	Plaintiffs' Motion for Class Certification was due
23	the very next day.
24	There is no dispute that Apple exchanged Plaintiffs Smith's and Sesso's iPhones when they bricked after being updated to Version 1.1.1. See Apple's Motion for Summary Judgment
25	[Docket No. 265], at 7-8, 16 ("Apple replaced [those] phones"). Apple also claims to have exchanged Plaintiff Macasaddu's bricked iPhone. <i>Id.</i> at 9, 18.
26	Dr. Strawn has never "conceded" the individualized nature of the causation inquiry as
27	Apple argues. Apple Br. at 35.
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I. An Injunctive Class Is Appropriate

This case meets the requirements for certification under Rule 23(b)(2). Here, as in *iTunes*, Plaintiffs seek primarily "to bring an end to [Defendants'] restrictive technology practices." *iTunes*, 2008 WL 5574487, at *7; *see* Complaint, ¶ 12. For that reason, Plaintiffs seek remedies that, among other things, prohibit Defendants from monopolizing the aftermarkets for iPhone voice and data services and applications and from selling "locked" iPhones, compelling them to provide "unlock" codes to iPhone consumers, and prohibiting them from damaging "unlocked" iPhones or otherwise retaliating against iPhone consumers who seek to use their iPhones on other cellular networks or install third party applications. Therefore, Plaintiffs' request for injunctive relief is directly related to Defendants' unlawful conduct, contrary to Apple's argument.

Apple cites no authority for its argument that because the damages in this case are estimated to be it is therefore "primarily about damages." Apple Br. at 35. Nor does it proffer any evidence that Plaintiffs are atypical of iPhone consumers because they seek to bring an end to Defendants' restrictive technology practices. Apple's speculation that "most consumers" would like for these practices to continue defies common sense. Undoubtedly consumers would prefer not to have to pay the inflated prices they have been paying for iPhone wireless service and third party applications caused by Defendants' anticompetitive conduct.

III. CONCLUSION

For these additional reasons, Plaintiffs request that the Court grant their motion to certify the class action, to appoint Plaintiffs as representatives of the Class and the Sub-Class, and to appoint Wolf Haldenstein as Lead Class Counsel.

DATED: April 19, 2010 Respectfully submitted,

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